

**RFQ 19H08021Q0023 TELECOMMUNICATION EQUIPMENT**  
**Questions and Answers**

**Q.1 Can you bid for items?**

**A.1:** No

**Q.2 Currently the Dell factory is taking approximately 70 days for the delivery of equipment, do you agree with that time?**

**A.2:** Yes

**Q.3 Item 1:**

· Specify if the keyboard is requested in English or Spanish

**A.3:** Spanish

**Q.4 Item 2:**

· Specify if the keyboard is requested in English or Spanish

**A.4-1:** Spanish

· Specify the size of the screen since in section II pricing appears a 14 " laptop and in the technical specification they indicate the model that has a 15" screen

**A.4-2:** 15"

**Q.5 Item 3:**

· Specify if they require installation of these video cards, if they require installation it would have to be on a Dell-brand computer type Desktop, if so, send the service tag of the equipment where they require installation.

**A.5-1:** No installation will be needed as technicians from the Honduras National Police Telematics Directorate will be installing these devices

· We cannot offer installation of these cards in other computers that are not Dell brand

**A.5-2:** see answer provided above

**Q.6 Item 4:**

· Which version of office do you request: commercial or government?

**A.6:** Commercial

**Q.7 You are requesting maintenance for one year, please indicate how many visits per year are required**

**A.7:** two visits (twice a year, once every 6 months)

**Q.8 Please indicate the scope of the physical installation in your offices, does this not include the installation of electrical outlets?**

**A.8:** No installation required as technicians from the Honduras National Police Telematics Directorate will install the computers

**Q.9 Only physical installation on the desks and power-up and testing of the equipment?**

**A.9:** No need, see response provided above